



The great discovery

How to Achieve Breakthrough by Thinking about the Ordinary in an Extraordinary Way

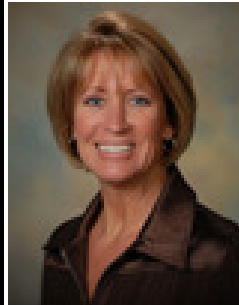
Program Manager

A Successful Approach

PPG's Program Manager will be responsible for directing the successful implementation of the TGD Program. This manager will direct all phases of the deployment roll out as defined from the Initialization Process.

While hundreds of companies employ practitioners, few companies take the time to put the adequate support systems into place that can drive true breakthrough results.

Companies will gain insight and wisdom from many years of program management experience through the skills of leadership, customer interaction, ROI tracking and reporting and program execution.



Roxanne Britland

Roxanne Britland is an experienced program manager, having worked with many organizations on a company-wide deployment of a key professional and performance initiative. Having been in the performance management field for nearly two decades, she has developed a number of professional services and products.

Process

The TGD Program Manager will be located on the customer's site from day one of launch. The minimum time period will be 30 consecutive business days. Once this timeframe is complete, the program manager will be available on site or remotely as needed to support the success of the deployment.

The Company will provide the work location for the Manager and identify the Company liaison.

Some Key Responsibilities of the Manager

- Directs all phases of the deployment roll out as defined from the Initialization Process
- Acts as primary customer contact for all program activities, program reviews, and performance
- Liaison between assigned resources (trainers/instructors) and company personnel
- Liaison between The Great Discovery, LLC team members and deployment needs
- Establishes milestones and monitors adherence to master plans and schedules
- Identifies program problems and obtains solutions
- Identifies program successes and communicates within defined protocol
- Identifies opportunities for enhancements to the deployment strategy and facilitates discussions for potential change

March, 2009